

STUDENT TECHNOLOGY INFORMATION

Printing

All students are eligible for 700 one-sided black prints or an equivalent of \$35.00 in printing per semester. The Arkansas Union Lab, Mullins Library Lab, and JBHT Lab offer color printing. Large format color printing is available in the student technology center. For more information: [print.uark](http://print.uark.edu).

Antivirus/Security

Symantec AntiVirus is provided free-of-charge to U of A students, faculty, and staff. Those living in residence halls are required to install this software.

UITS recommends antivirus for all computers on the university network.

[Download at: its.uark.edu/security](http://its.uark.edu/security)

Before you install Symantec AntiVirus

It is important to make sure you've uninstalled other antivirus software such as free trials or older versions of Symantec, Norton, McAfee, etc. before installing Symantec AntiVirus from the university. **Windows:** Go to Programs and Features in the Control Panel to any trial or previous version.

Mac: In Applications, go to your existing antivirus software folder and use the Uninstaller to remove the software. If there is no Uninstaller, delete your antivirus software and its related folders.

Office 365 is provided **FREE OF CHARGE (AN \$80 VALUE)** to U of A students, faculty, and staff.

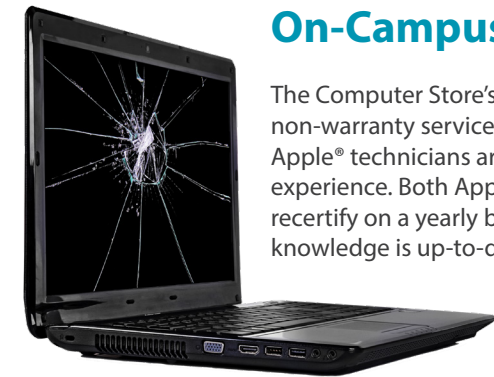
[Download it at: office365.uark.edu](http://office365.uark.edu)

Not sure what to do? Our Service Center can update your windows system with all the latest patches, remove conflicting software, load the campus antivirus and Microsoft Office for **\$39.00**.

NEED HELP? THE U OF A COMPUTER STORE CAN INSTALL WINDOWS FOR YOU. NORMALLY \$99 ORIENTATION DEAL \$79



On-Campus Service Center



The Computer Store's Service Center provides warranty and non-warranty services for the campus community. Our Dell and Apple® technicians are certified and have extensive campus experience. Both Apple® and Dell require our technicians to recertify on a yearly basis to ensure the technicians working knowledge is up-to-date with current technology.



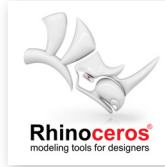
SAVE ON SOFTWARE

With academic pricing and student licenses, you can save on brands like Adobe & Microsoft. All you need is your **University ID and login**.



Adobe

Adobe Creative Cloud
Retail \$599⁸⁸ Academic \$60.00 Per Year



Rhino 5 for Mac Regular price \$695 Academic price \$95
Rhino 5 for Windows Regular price \$995 Academic price \$95

[ASK ABOUT OTHER ACADEMICALLY PRICED SOFTWARE.](#)

FEATURED SERVICES



Safeware is an accidental damage protection plan. If you spill a drink on your keyboard or drop your laptop, this plan will cover the repairs up to the value of the unit. Also includes 6 months of theft protection with each plan.



uofastore.com/computer • (479) 575-5414
ORIENTATION HOURS: 8AM - 9PM • MONDAY - FRIDAY

Located in Garland Center across from the Northwest Quad.

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TO GUARANTEE YOUR STUDENT'S SUCCESS, ALL SYSTEMS ARE COMPATIBLE WITH UNIVERSITY REQUIREMENTS.

UNIVERSITY RECOMMENDATIONS

GENERAL RECOMMENDATIONS FOR INCOMING FRESHMEN

PROCESSOR	2.1GHz Intel Core i3 or better
MEMORY	8GB+
STORAGE	250GB+
SOFTWARE	MS Office 365; Symantec Antivirus (Free)
OS	Windows: Microsoft Windows 10 or higher Mac®: Mac OS® 10.14 or higher
ACCESSORIES	16GB+ Flash Drive, Webcam, Mic & Ethernet Cable

Why choose Apple®?

Using a Mac® is a great experience. They are simple to use, portable, and have excellent battery life. Mac® can run Windows, too. If you love your iPhone®, chances are that you'll love a Mac®.

Why choose Dell?

Many of the Dells that we carry come with 3 years of Complete Care. This protects your computer from accidental damage - drops and spills. In addition, some courses require Windows-only programs such as Microsoft Access.

Where do I go if my computer breaks?

The U of A Computer Store, located in the Garland Center across from the NW Quad. We are proudly certified to repair Apple® & Dell systems here on campus.

DEPARTMENTAL RECOMMENDATIONS

College of Engineering

RECOMMENDED COMPUTERS

Windows is recommended for engineering students because some degrees will require the use of CAD programs. Many Engineering departments have virtual environments that Mac® users can access to use Windows. Each department may have specific hardware recommendations for incoming students. Please check with your future department to verify needs.

General Configuration Recommendation

- 1.6GHz+ Intel Core i5 8th Generation or better
- 8GB+ RAM
- Windows 10 64-bit (or ability to dual boot to Windows 10)
- Battery life up to 10 hours
- 1920 x 1080 minimum resolution
- 802.11ac or better wireless
- Accidental Damage Coverage (at least 3 Years)

TECHNOLOGY SUPPORT

- Biological and Agricultural Engineering
- Lab: ENGR 205, (479) 575-3547 or ineghelp@uark.edu
- Biomedical Engineering
- Lab: ENGR 109, (479) 575-7395 or jbw016@uark.edu
- Civil Engineering
- Lab: BELL 4133, (479) 575-4048 or cveghelp@uark.edu

DEPARTMENTAL RECOMMENDATIONS

College of Engineering

- Chemical Engineering
- Lab: BELL 2254, BELL 2277 (479) 575-7377 or hwatson@uark.edu
- Computer Science / Computer Engineering
- Lab: JBHT 215, (479) 575-3822 or info@csce.uark.edu
- Electrical Engineering
- Labs: BELL 3008, ENGR 112, (479) 575-7472 or eleghelp@uark.edu
- Freshman Engineering
- Lab: ENGR 337, (479) 575-6373 or engrhelp@uark.edu
- Industrial Engineering
- Lab: BELL 4128, BELL 4133, (479) 575-3547 or ineghelp@uark.edu
- Mechanical Engineering
- Lab: MEEG 101, MEEG 211, (479) 575-4847 or askmeeg@uark.edu

J. William Fulbright College of Arts & Sciences

RECOMMENDED COMPUTERS

With most degrees, you will be fine following the general recommendations. However, for Art, Music, & Journalism majors it is recommended that you get a Mac®.

LABS AVAILABLE IN:

- KIMP 319, MAIN 205-Teaching Lab
- For lab hours of operation, locations, and lab specific equipment contact: arscsup@uark.edu or (479) 575 - 7512

College of Education & Health Professionals

RECOMMENDED COMPUTERS

Apple® or Dell that meets general recommendations.

LABS AVAILABLE IN:

- Peabody Hall 125, Grad Ed 351, (Nursing Students only: Epley Center Lab)
- For COEHP lab hours of operation, locations, and lab specific equipment contact: barticus@uark.edu or call 479-575-6262

School of Law

RECOMMENDED COMPUTERS

- 1.6GHz Intel Core i5
- 8GB+ RAM
- 250GB+ Storage
- Dedicated Graphics Card
- Windows 10 or Mac OS® 10.14 or newer

For IT support: lawmedia@listserv.uark.edu

Fay Jones School of Architecture

RECOMMENDED COMPUTERS

You will need a computer capable of running Autocad and Adobe Design Standard for 5 years. Windows is required for CAD/CAM Programs. Mac® owners are required to run Windows via Boot Camp®.

- Windows 10 Pro 64-bit
- Intel XEON or higher
- Dedicated Graphics Memory (2GB or higher)
- 16GB of RAM minimum
- 512GB Solid State Drive
- Available at the U of A Computer Store

LABS AVAILABLE IN:

- Vol Walker Hall: VIZLab/Studio/Material Shop/ Smart Media Center with equipment checkout/ IDES Resource room

Plotting / Printing paid for with RazorBucks

- For School of Architecture lab hours of operation, locations, IT support, and lab specific equipment visit: archlabs.uark.edu or email archlabs@uark.edu for IT support.

DEPARTMENTAL RECOMMENDATIONS

Dale Bumpers College of Agricultural, Food, & Life Sciences

RECOMMENDED COMPUTERS

The Bumpers College is a Windows centric college. If you prefer a Mac®, loading Windows is advised.

- Dell that meets general recommendations
- Apple® with 8GB RAM + Windows

LABS AVAILABLE IN:

- AFLS B-108, HOEC 028, & POSC L101 with Adobe Creative Suite, MS Office
- Visit bumpers-labs.uark.edu to see entire software list, hours of operation and locations.
- Contact: agritech@uark.edu or call (479) 575 - 3420

Sam M. Walton College of Business

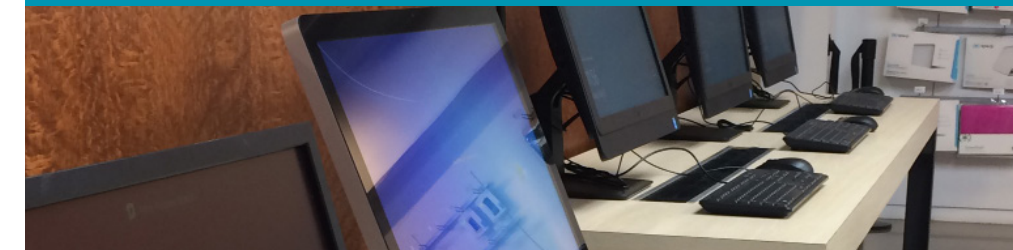
RECOMMENDED COMPUTERS

Apple® or Dell that meets general recommendations.

LABS AVAILABLE IN:

- WCOB 112
- JBHT room 222 ISYS classes/majors only
- For WCOB lab hours of operation, locations, and lab specific equipment visit: waltoncollege.uark.edu/technology

TECH SPOT, GENERAL ACCESS COMPUTER LABS



Most campus computer labs offer both Dell and Apple® units, as well as equipment checkout. All offer quota based laser printing.

Applications available include but are not limited to: MS Office, Adobe Creative Suite, Math & Statistical software, and AutoCAD.

Fall and spring hours are listed below. For more information, visit: its.uark.edu/labs/locations

STUDENT TECHNOLOGY CENTER	Tech Lounge, Digital Media Lab, Gaming Studio, Team Room 3rd floor of the Student Union M-F 8AM to midnight; Sat 9AM to midnight; Sun 12PM to midnight (479) 575 - 8602
ARKANSAS UNION	Mon - Fri 8AM to midnight; Sat - Sun 9AM to midnight. (479) 575 - 8611
MULLINS LIBRARY	Mon-Thu 7AM to 2AM; Fri 7AM to 11PM; Sat 10AM to 11PM; Sun 12PM to 2AM
NW QUAD BUILDING B	24 hour access for residents General Use Hours 6AM to 11PM (479) 575 - 5708
JB HUNT ROOM 249	Mon - Fri 7AM to 10PM; closed Sat and Sun (479) 575 - 8611
KIMPEL HALL 319	Mon - Fri 8AM to 5PM; closed Sat and Sun (479) 575 - 8611
U OF A BOOKSTORE	Mon - Fri 8AM to 6PM; Sat - Sun 12PM-5PM (479) 575 - 5414